JOB SERVICE - BISMARCK

Workforce Center

QUARTERLY NEWSLETTER: OCTOBER / 2025



Meeting workforce needs.

The Bismarck Conenecteor



TOP NEWS

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Meet the WIOA Staff



Kristi Heupel- WIOA Team Lead

What do you like most about your position? Knowing that what I do makes a difference and seeing the positive outcomes.

How long have you been at Job Service? It's coming up on 5 years now. I started as a temp in UI, moved into a permanent PRIDE position, and made my way to WIOA Team Lead.

As a child, what did you want to be when you grew up? A veterinarian.

If you could have any fictional character as your imaginary friend, who would you pick? Veronica Mars, her wit is all I need in an imaginary friend.

Caitlin Georgina- WIOA Case Manager

What do you like most about your position? Getting to see the kids succeed.

How long have you been at Job Service? 2.5 years.

As a child, what did you want to be when you grew up? A fashion designer.

If you could have any fictional character as your imaginary friend, who would you pick? Katniss Everdeen from *The Hunger Games*.



John Shirado- WIOA Case Manager

What do you like most about your position? I like the ability to help people find their own path.

How long have you been at Job Service? In January it will be 2 years

As a child, what did you want to be when you grew up? Happy, I wasn't really tied to any profession.

If you could have any fictional character as your imaginary friend, who would you pick? Perrin Aybara, from the book series *The Wheel of Time*.



Shania Eagle- WIOA Case Manager

What do you like most about your position? I enjoy helping people achieve their career goals and see them succeed.

How long have you been at Job Service? About a year and a half.

As a child, what did you want to be when you grew up? An astronaut, because I love learning about space, planets, and the solar system.

If you could have any fictional character as your imaginary friend, who would you pick? Hermoine Granger from the *Harry Patter* series

Mock Interview Day a Fun-Filled Learning Experience

On September 29th, staff from the Job Service Bismarck Workforce Center collaborated with area agencies and employers to host a day of interview practice for young people with disabilities. Students in the Life Education class at Century High School brought resumes they had prepared in class to interview with volunteers from the business community. Students received feedback and grew in confidence through the experience, with interviewers learning from the event, too.

While students were waiting to interview, they were able to try out a virtual reality headset preloaded with work experiences provided by the BSC XR for VR (Virtual Reality for Vocational Rehabilitation) program. All participants were able to debrief the day over lunch, having the opportunity to get to know each other and converse further about their experiences.





Representatives from Designer Genes (a Down Syndrome support network), North Dakota State Council on Developmental Disabilities, and Job Service assisted in the planning process, and staff from Vocational Rehabilitation, Bismarck Public Schools, and Bismarck State College contributed to the inaugural event's success. Two more Life Skills mock interview days are planned for January 2026, with the goal of helping more students in the Bismarck-Mandan area prepare for participation in the workforce.





Life Education Class & Volunteers

Volunteers



Finding Purpose

Helping others is a family trait for Jada Berger. She grew up watching her dad, a chiropractor, help others to regain their health. Jada also watched her brother pursue his nursing degree and something just felt right. Watching both find purpose in caring for others, she realized that the healthcare field is where she belonged too. To Jada, nursing is "a career that combines compassion, knowledge, and hands on care in a way that truly makes a difference."

she liked helping others, and the more degree, Jada was assigned to Jada isn't stopping there. Currently she learned about healthcare the work clearer her career path became. Throughout her time there, she become the best NICU nurse that she Knowing each day would bring had a co-worker who made her can be. She also isn't done with her something different excited Jada and job so informative and enjoyable education. In the next five years, Jada her eagerness to learn and grow, that she didn't want to leave, plans on going back to school to get Being able to make a positive impact Jada was able to apply for a RN her Bachelor of Science in Nursing on patients and their families is the position in the NICU at CHI St. specializing in neonatal nursing. Jada most important aspect of being a nurse Alexius and was overjoyed to get is excited to see herself grow for Jada. Having small moments with the position. She knows what she personally and professionally and is patients and their families, making is doing is making a difference in focusing on making a difference in the them feel safe or comforting them, and the parents' and children's lives lives of others. With her passion and seeing the difference it makes is Jada's that she works with. favorite part of being a nurse.

In high school Jada discovered that During her clinical work for her While she is happy with her position, Alexius. her main goal is to learn all she can to ambition, there is no doubt that Jada will achieve all her goals.

Occupational Employment and Wage Statistics

Labor Market Information is collected through various surveys conducted by Job Service North Dakota's Labor Market Information Center throughout the year. The data gathered is published on NDLMI.com and reported to the U.S. Bureau of Labor Statistics.

This quarter, the Occupational Employment and Wage Statistics (OEWS) survey is underway. This important survey provides insights into employment demand and competitive wage rates by occupation across North Dakota.

The OEWS report is a valuable resource for:

- Employers, to ensure they are offering competitive
- Schools and training providers, to align programs with labor market needs.
- Workforce agencies and career planners, to guide high-demand, well-paying individuals toward careers.



2026 **CAPITAL CAREER**









Tuesday, February 10 , 2026 3:00pm - 6:00pm Central Time

REGISTER NOW!



Scan QR Code or go to www.jobsnd.com/capitalcareerfair

Important Contact Information:

Bismarck Workforce Center - 701.328.5000 infojsbis@nd.gov

Unemployment Insurance Claims -701.328.4995

Unemployment Insurance Employer -701.328.2866

Employer Unemployment Tax - 701.328.2814

Recurring Local Events:

- WIOA Orientation- Weekly Tuesday, 9am
- Bismarck Veterans Memorial Library Last Wednesday of every month, 1-5pm
- Workforce Wednesday Hiring Event 1st Wednesday of every month, 3-5pm
- Job Readiness Workshops Every Wednesday, 8:30-12pm
- Dream Center 2nd Monday of every month, 5-7pm
- Dream Center 4th Tuesday of every month, 7-9am

Other Resources:

Secretary of State - 701.328.2900 Workforce Safety Insurance - 800.777.5033 Department of Labor 701.328.2600



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