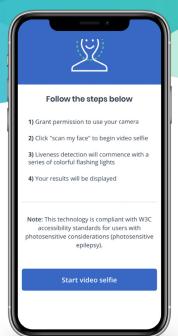
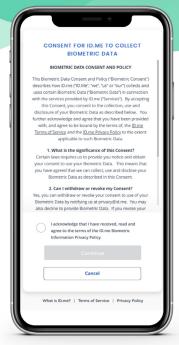
How to Take a Video Selfie

The video selfie step should take you about a minute to complete.





Please read through the screen and hit "start video selfie" to begin.



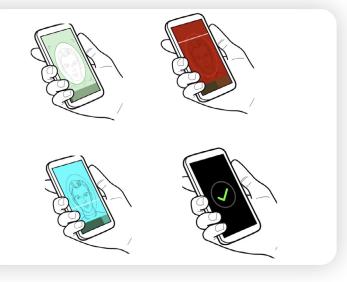
Step 2

Allow ID.me to use your phone's webcam.
ID.me will ask you to consent to giving biometric data. Click the box and hit continue. ID.me will never share your information to third parties without your permission.

ID.me

You will then be asked to take a video selfie.



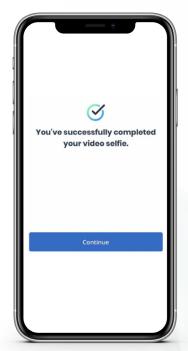


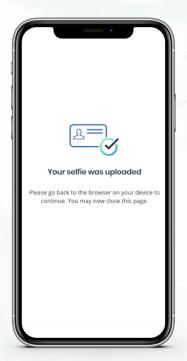
Step 3

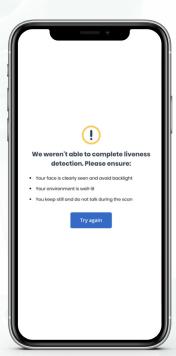
Before beginning, make sure you're in a well-lit area. Make sure your face appears clearly on the screen and fits within the oval. You will then see a series of colored flashing lights. Keep your face still while it is captured in the video selfie.

Step 4

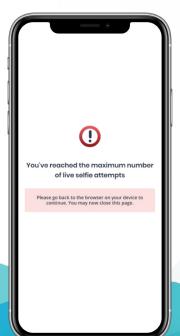
You will then be notified whether your attempt was successful



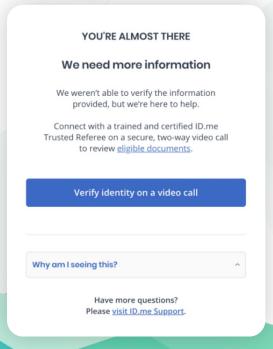




If it fails, you will have the option to retry two more times.



If your selfie is not successful, you will be routed to verifying your identity on a video call with an ID.me Trusted Referee on your browser.



Step 5

Once the video selfie is complete, you will automatically continue to the next step of verification with ID.me.