



## Unemployment Insurance Way2Go Mastercard® Debit Card *Quick Reference Guide*

The Way2Go Mastercard is a reloadable, prepaid debit card that claimants are automatically issued once eligibility has been established and payments are ready to begin if the claimant did not select direct deposit as their payment option.

The Way2Go Mastercard will be sent in a plain white envelope with an Austin, TX address and claimants will be required to activate their card based on instructions sent with the card.

### **How is the card used?**

- The Way2Go Mastercard works like any prepaid debit card and is accepted at any location that accepts Mastercard debit cards.
- Cash withdrawals can be received from MoneyPass, Comerica, and TransFund ATMs surcharge free.
- Two free cash withdrawals per month at out-of-network ATM's.
- Cash withdrawals can be received from a teller at any financial institution that accepts Mastercard .
- Cash Back with Purchases at participating merchants. Select “Debit” to get cash back with your purchase.
- Contact Way2Go Customer Service to transfer money from the Way2Go Mastercard Debit Card - to another account.

### **How do customers access account information online?**

- Go to [www.goprogram.com](http://www.goprogram.com).
- Enter Way2Go Card number and PIN.

**Way2Go Customer Service: 1-844-893-3119**

**Way2Go Card Website: [www.goprogram.com](http://www.goprogram.com)**